

FILE IN E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 61881

Date: 7/20/2007

Complaint Description: 09Z Rates/Tariffs - Other
N/A Not Applicable

Complaint By: First: Charles Last: Cook

Account Name: Charles Cook

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85254

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to express his displeasure with the Commission doing away with his demand advantage rate, by virtue of the Commission's Decision on APS' latest rate application. He says because of this he will be paying an additional \$400 per year to APS.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

07/20/07-I spoke to the customer and thanked him for taking the time and talking to the Commission and expressing his opinion regarding APS' latest rate increase. I told him I would write up his opinion and suggested that he write each one of the Commissioners expressing his concerns about this matter. He thanked me for taking the time and talking to him about this issue. CLOSED.

End of Comments

Date Completed: 7/20/2007

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